

SouthWild Brazil Contact Numbers 2018

(1257h Pantanal time 12 July 2018)

Here is how travelers to Brazil can call from USA, from within Brazil, from Cuiabá Airport and from other countries.

Office land line phone in Cuiabá: 011 55 65 3682 3175, (Mon-Fri 8am-5pm, Sat 8am-noon)

24h emergency phones. All the people answering these phones speak fluent English. Both cell phones for Ceris, the cell for Flavia, the cell for Rafael, and cell for Glauco all have Whatsapp on them, so please load Whatsapp onto your mobile or cell phone before traveling.

011 55 65 99904 0462 (Ceris)....and 011 55 65 99209 8889

011 55 65 99902 5686 (Flavia)

011 55 66 99915 1066 (Rafael)

011 55 18 99143 6161 (Glauco) ---

Charles Munn, in the USA or in Brazil or in Chile: USA number with whatsapp +1 443 660 6303

The method for dialing a collect call to the various 24-h emergency numbers from ANY pay phone in any airport in Brazil OTHER THAN Cuiabá are

90 21 65 99904 0462 Ceris

90 21 65 99902 5686 Flavia

90 21 65 99915 1066 Rafael

90 21 18 99143 6161 Glauco

From the Cuiabá airport and not from other airports in Brazil, one can call collect to the first two of those three 24-h cell numbers by dialing

9090 99904 0462 Ceris

9090 99902 5686 Flavia

For ALL collect calls mentioned above, both from the Cuiabá Airport and from any other spot in Brazil, once you have finished dialing, the next thing that happens is the following:

A short musical ditty of 8 tones appears and is repeated a second time, and then a woman's voice says in Portuguese:

"*Depois do tono, diga seu nome e a cidade de onde está falando.*" This sentence translates as, "After the tone, state your name and the city from which you are calling", and then there will be a tone or beep like an answering machine, and you should then identify yourself by name. Our team is instructed to accept all collect calls 24/7, regardless of where they come.

Finally, as most travelers have smart phones, please load the free app “whatsapp” onto your phones before you travel, and then you can and should send whatsapp messages to our cell phones. Also please send an email to our emails, as often we will pick up emails at strange hours of the day and night. Please make sure that you load the free app “whatsapp” onto your smart phones. It will come in very handy both before and during your trip.

The São Paulo International Airport (airport code “GRU”) and the Viracopos Airport (just outside the city of São Paulo, and with airport code “VCP”), have quite a lot of free WIFI internet, and whatsapp can be very, very useful for communicating with SouthWild from either of those airports. The Viracopos WIFI is everlasting, while the GRU airport offers two free, one-hour sessions per day. If you need even more WIFI time in the GRU airport, buy a coffee or something at any Starbucks in the GRU airport and Starbucks gives you a decent-length WIFI session for each purchase. You can use international credit cards and debit cards at Starbucks.

Our best emails for emergency contacts and urgent messages are

Ceris@southwild.com and Ceris.southwild@gmail.com

Flavia@SouthWild.com

Rafael@SouthWild.com

Glauco@SouthWild.com

Lindsay@SouthWild.com

Charles@SouthWild.com

Note that the numbers highlighted in yellow are for international calls when calling from the USA or Canada to Brazil.

To call the yellow-highlighted numbers from UK or any other country (besides the USA or Canada), you will need to put “00” rather than “011” before the “55”. The “55” is the international dialing code specific for the country of Brazil.