## SOUTHWILD CONTACT NUMBERS, EMAILS, WHATSAPPS, OFFICE HOURS FOR 2017

Subject: how to call from USA, from within Brazil, or from Cuiabá Airport or hotel to our weekday office phone or to our 24-h emergency cell (mobile) phones

Office phone 011 55 65 3682 3175, (Mon-Fri 9am-6pm, Sat 9am-noon)
24h emergency phones. All the people answering these phones speak fluent English.
011 55 65 9 9904 0462 (Flavia)
011 55 65 9 9902 5686 (Flavia)
011 55 18 9 9143 6161 (Glauco Martins)
011 55 65 9 9910 1496 (Wellen)
011 55 65 9 9968 0319 (Charles Munn) and in the USA, +1 443 660 6303
All of these numbers also have "Whatsaap" on themfor those of you who use that very convenient cell phone app. Those of you who have and use "Whatsaap" know how very handy it is.
The method for dialing a collect call to the various 24-h emergency numbers from ANY pay phone in any airport OTHER THAN Cuiabá are
90 21 65 9 9904 0462 Flavia
90 21 65 9 9902 5686 Flavia
90 21 18 9 9143 6161 Glauco
90 21 65 9 9968 0319 Charles
(((From the Cuiabá airport and only from the Cuiabá Airport or other phones in the city of Cuiabá, one can call collect to the first, second, and last of those five 24-h cell numbers by dialing
9090 9 9904 0462 Flavia
9090 9 9902 5686 Flavia
9090 9 9968 0319 Charles)))))))

For ALL collect calls mentioned above, both from the Cuiabá Airport and from any other spot in Brazil, once you have finished dialing, the next thing that happens is the following:

A short musical ditty of 8 tones then appears and is repeated a second time, and then a woman's voice says in Portuguese:

"Depois do tono, diga seu nome e a cidade de onde está falando."

And then there will be a tone or beep like an answering machine, and you should then identify yourself by name. Our team is instructed to accept all collect calls, regardless of where they come from or the time of day or night.

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finally, as many of you have smart phones, you also can try sending a text message or, better yet, a Whatsaap message, to our cell phones, and also please send an email to our emails, as often we will pick up emails at strange hours of the day and night.

Our best emails for emergency contacts and urgent messages are

Flavia@SouthWild.com

Glauco@SouthWild.com

Charles@SouthWild.com

Wellensouthwild@gmail.com

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Note that these numbers for international calls (the ones starting with "011" are for calling from the USA.

If calling from UK or any other country besides the USA, Canada, or Brazil, most likely you will need to put "00" rather than "011" before the "55". The "55" is the international dialing code specific for the country of Brazil.

All the best,

Charles Munn

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Charles Munn, Ph.D.

**CEO** 

SouthWild- South America's Wildest

<u>charles@southwild.com</u> www.southwild.com

## SouthWild Inca Trail SouthWild Pantanal SouthWild Jaguar SouthWild Wolf Camps

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